

What is Duo?

Duo is a security solution that gives you a second layer of protection by confirming that you're really who you say you are before you can access your accounts. With Duo's two-factor authentication, **even if someone knows your password**, unless they have your device – mobile phone, tablet or Apple watch – Duo stops them in their tracks.



Why Duo?

81% of hacking incidents used stolen or weak passwords.

Maybe you're warming up to the idea of adding an extra layer of protection to your accounts (we sure hope so!), but we know what you're thinking: **How much hassle is Duo gonna add to my life?**

We've all had bad experiences having to install new apps that seem to create as many problems as they solve – and that's why **Duo is designed to be safe and simple.**

What's the catch?

Zip. Zero. Nada. We can't spy on you or wipe your phone, and we won't drain your data plan.

Can Duo or my company spy on me?

Nope. Duo can't read your emails, track your location, or see your browsing history, and we can only send notifications with your permission.

Why does Duo need access to my smartphone's camera?

Duo only needs your camera during enrollment to scan an on-screen QR code to verify that your device is really yours.

How does Duo keep it simple? We know that tools only work if you use'em, so Duo is designed to be super-intuitive. **By adding just one tap to how you log in, you'll hardly notice it at all.** Some people even say it makes them feel like a cool spy, if you're into that.

Will Duo drain my data plan?

On average, Duo users log in once or twice per day, which is about 60kb per month. To put it another way, an hour of looking at memes is comparable to authenticating with Duo Push more than 1,300 times.

Can Duo remotely wipe my phone?

In a word: No.

© 2023 Cisco Systems, Inc. and/or its affiliates. All rights reserved.