

VAST can help keep your most important applications running 24x7 with no manual intervention and automate your disaster recovery plans with predictable results and efficiency. Veritas InfoScale provides a foolproof solution for detecting risks to application availability and automates the recovery of application for high availability and disaster recovery.

A Technology Partner to Veritas, VAST helps organizations maximize the value of the intelligence provided by Veritas InfoScale, leverage the solution for cost savings, and increase the access speed to top-tier data on an ongoing basis.

We provide a focal point for Veritas technical support and other technologies employed in the data center. VAST tailors its support for each customer, eliminating “red tape” and delays, while streamlining and reducing the time to solve your problem. As a result, we provide peace of mind and minimize the time you spend on these issues.

The VAST Call Center eliminates wasted time and responds promptly to requests for support. Through our keen understanding of your IT infrastructure and efficient peer-to-peer escalation process, your personnel spend less time solving problems and more time focusing on your business priorities.

Features:

- Provides comprehensive disaster recovery testing while applications remain on-line.
- Automates database and application failover within a data center or to multiple remote data centers.
- Supports heterogeneous physical and virtual operating system platforms with out-of-the-box solutions for all major database, and applications.
- IT Procurement Assistance with our consultants’ advice helping you make optimal technology choices.



Benefits:

- 24x7 Response: Technicians available around the clock to resolve your IT support issues.
- Complete Monitoring: Ensures the backup of your data occurs as scheduled and without error, protecting your organization from data damage or loss.
- Quarterly Process, Policy Review and Planning Meetings: Allow us to help you build and manage a long-term technology plan enabling you to make the best decisions possible.
- Reduces training and labor costs, as well as software licensing and support by using the same clustering tool across all physical and virtual operating system platforms.
- Builds confidence that the recovery plan will work if a disaster were to happen.